

MassiveCert offers a comprehensive line of Flood Zone Determination products to deliver effective compliance solutions at competitive rates. Our experienced staff offer the most informed and personal customer experience and we can tailor any service to your business process. Each of our guaranteed flood zone determinations is backed by \$15M Errors & Omissions insurance. And we leverage advanced automated processing including national parcel and building footprint datasets, married with thorough manual research to produce the highest accuracy, speed, and value.

#### Basic

A guaranteed flood zone determination including FEMA's Standard Flood Hazard Determination Form and Map Exhibit, backed by Massive's E&O and in compliance with all FEMA specifications. In addition, we include our Supplemental data with each determination - nobody offers more data for a Basic Guaranteed determination.

### Conversion

MassiveCert can convert your Basic Guaranteed determination to a Life of Loan determination or assume the monitoring function for determinations performed by other providers.

### Life of Loan

A Basic flood zone determination with the addition of monitoring services for flood map changes during the life of the loan or the insurance policy. We notify you when determination information changes and we issue a new determination should the flood zone, map, BFE, or community change. All Life of Loan determinations include our Supplemental data.

### Grandfather

A Basic determination with the addition of historical map research for the property. In addition to the effective map and zone information, we will provide the flood zone, BFE, map number, community, and map date for either the date of construction, continuous coverage, or substantial improvement.

Determinations include a map exhibit pin-pointing the property location. Talk to us about our exhibit tailoring solutions to create a unique exhibit for your business.

### SUPPLEMENTAL DATA

**Datum Conversion** Distance to Saltwater Distance to Freshwater **CRS** Discounts Previous Flood Zone Previous BFE Future Flood Zone Future BFE On-File Elevation Certificate Community Policies Community Claims Ground Elevation Census Tract Census MSA Census FIPS NFIP Program Dates

### **Future**

A Future determination is analyzed weeks or months before a new FEMA map is officially published which gives you an early start on policy changes, renewals, and new business. A Flood Zone Change Report is also available which compares the effective and future map information for the property.

See our free community impact report at www.massivecert.com/map-impact.

Client-specific Ordering, Processing, And Management Tools Are Tailored To Your **Business Processes For Any Determination Type.** 

## **Non-Guaranteed Determinations**

Non-guaranteed determinations are a lower cost alternative to guaranteed determinations used in a variety of scenarios, for pennies, making it a no-brainer to include Massive's flood zone and supplemental data in every part of your workflow. These determinations carry the same quality as guaranteed determinations, but at a much lower cost and without a Standard Flood Hazard Determination Form.

#### Basic

A Basic Non-Guaranteed determination comes with all the data vou would receive for a Basic Guaranteed determination without the supplemental data.

# Standard

A Standard Non-Guaranteed determination comes with all the data you would receive for a Basic Guaranteed determination.

# Support

Our toll-free customer support line is available in all time zones at 844.439.2378 or submit requests to info@massivecert.com. Dispute any guaranteed determination quickly and easily at https://determinations.massivecert.com/dispute.html. Web service documentation and integration support is available.







FLOOD ASSOCIATION

DUCATE INFORM COLLABORATE

Massive Value

Our advanced features, supplemental data, great customer service, easy integration, tailored solutions, and competitive rates provide fantastic value.

**Massive Quality** 



Decades of experience in our professionals, the easiest dispute system, clear exhibits, and backed by \$15M of E&O and cyber insurance mean you can rely on MassiveCert.

For more information please contact

**Josh Price**